

Aberlour Child Care Trust – Duty of Candour report 2022 - 2023

All health and social care services in Scotland have a duty of candour. This is a legal requirement which means that when things go wrong and mistakes happen, the people affected understand what has happened, receive an apology, and that organisations learn how to improve for the future.

An important part of this duty is that we provide an annual report about the duty of candour in our services. This short report describes how Aberlour Child Care Trust has operated the duty of candour during the time between 1 April 2022 and 31 March 2023. We hope you find this report useful.

1. How many incidents happened to which the duty of candour applies?

In the reporting year, there have been no incidents to which the duty of candour applied.

2. Our duty of candour procedures

Training and awareness

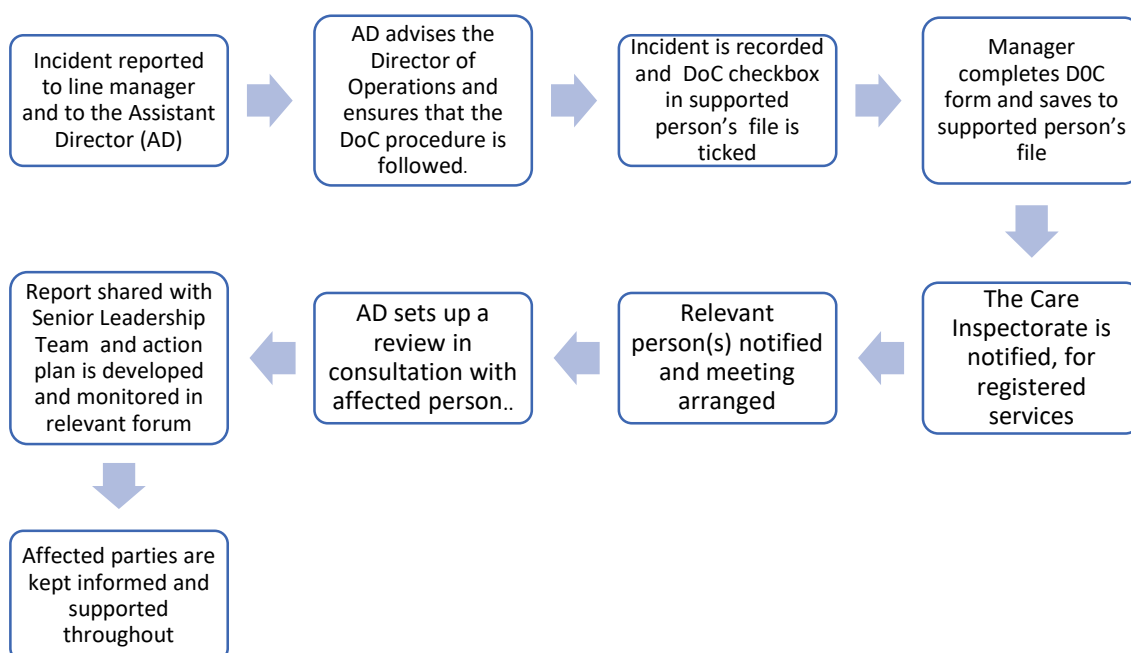
Relevant Managers in Aberlour carryout e-learning on duty of candour legislation.

All new managers learn about the duty of candour at their induction.

Information is placed on Aberlour HUB

When an incident happens

All managers reviewing incidents will consider if Duty of Candour applies. Where something has happened that a staff member believes triggers the duty of candour, we will follow the [4 step process](#) outlined in the Scottish Government Health Care Standards on Duty of Candour. Our internal procedure for Duty of Candour (DoC) is as follows:



Aberlour is committed to learning from mistakes. We know that serious mistakes can be distressing for staff as well as people who use care and their families. We have occupational welfare support in place for our staff should they be affected by a duty of candour incident.

Where parents or children are affected by the duty of candour, we have arrangements in place to provide welfare support as necessary.

If you would like more information, please contact:

Helen Jones, Quality & Safeguarding Manager via: helen.jones@aberlour.org.uk